

QUALITY MANAGEMENT SYSTEM POLICY



TNB INTEGRATED LEARNING SOLUTION SDN.BHD

200601004984 (724733-U)

(A Wholly Owned Subsidiary of Tenaga Nasional Berhad)

ILSAS ASPIRATION

**Empowering Future-ready Talent To Drive Organizational Success
Through Excellence In Corporate Learning**

ILSAS PURPOSE

We Develop People Towards Greater Values

ILSAS SHARED VALUES

► Integrity
► Collaborative

► Professionalism
► Customer Centricity

► Forward Thinking
► Mindfulness

ILSAS is an organization that commits to provide excellence in training and services while maintaining mutually satisfying long-term relationships with all the stakeholders.

To attain this, ILSAS shall continuously:

- **Strive for excellence in its products and services**
- **Ensure professionalism among staff**
- **Provide conducive facilities**
- **Comply with all applicable laws, regulations and other requirements**
- **Adhere to safety, health and environmental procedures and minimize risk**
- **Maintain high standard of best practices at the work place through teamwork and self discipline**
- **Conduct periodical audits and reviews**
- **Communicate this policy to all its employees**

To uphold this policy, every employee has to adhere to these ILSAS Best Practices in Quality, Occupational Safety, Health and Environment for ensuring continual improvement, effectiveness and excellence of our organization.

"BETTER LEARNING. BRIGHTER FUTURE"

ZULKIFLI BIN SALAHUDIN

Managing Director

TNB Integrated Learning Solution Sdn. Bhd. – ILSAS

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